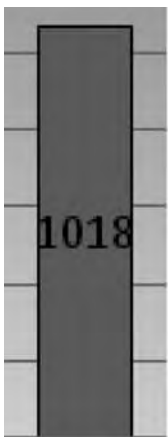




## Annual Report 2006-2007

What topped a thousand? Who's been playing with dolls? Who had a feast?



06-07

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### Chairman's Report

On behalf of the Board of the Hepatitis C Council of SA (HCCSA) it gives me great pleasure to report on the 2006-2007 funding year, which was one of change and growth for HCCSA and its Board.

I would like to take the opportunity to acknowledge the outgoing Manager of HCCSA, Dan Gallant, who resigned in February 2007 following a period of ill health. I believe I speak for all those connected with HCCSA in thanking Dan for the wealth of knowledge and skills he contributed during his time at the Council.

during this period a Board review was initiated, which allowed members to reflect on the strengths and weaknesses of the Board processes, and this will become an annual process.

Relevant training and workshops were attended by Board members to ensure that we have the skills and knowledge to address our legal responsibilities and obligations.

The National Hepatitis C Awareness Week 2006 was officially launched by the Minister for Health, the Hon. John Hill, where he announced the

## A Year of Consolidation and Growth — Manager's report

The 06-07 year for the Hepatitis C Council of SA has been one of consolidation with the achievement of increased service delivery growth across all program areas. The Telephone Information & Support Line had over 1,000 information requests, the Information and Resources Program distributed over 75,000 information resource items, and the Education Program presented 129 sessions to community members and the health and community workforce across South Australia.

The Council is committed to providing opportunities for people with hepatitis C to be involved in our work. During this period, the C Talk Program was revitalised, with a new intake of people being trained to talk publicly about the impact of having hep C in their lives, and since completing the training, these C Talkers have presented at 38 education sessions.

The Council's small Peer Education Program has continued to provide weekly education sessions at drug and alcohol rehabilitation sites in Adelaide, as well as providing some education and support services to people in rural areas. We are hoping to attract additional resources to build on the successes of these programs in the future.

The Volunteer Program at the Council continues to offer a diversity of roles across the Council's program areas, from telephone information and support to information stalls, resource distribution, resource drops, administration, library and website development.

Council staff are very grateful to all our committed and talented volun-

teers who add much needed capacity for us to extend our range of services to the South Australian community, no more so than during National Hepatitis C Awareness Week each year. South Australia's participation in this week is always a very busy time at the Council and this year O'Liver, our giant friendly liver, was created to highlight the importance of the liver and to help us spread hep C health messages. It seems the Council now has a new 'personality'!

An important development for hepatitis C service delivery in South Australia occurred this year at the launch of National Hepatitis C Awareness Week, when the Health Minister, the Hon John Hill, announced the government's commitment to the development of a SA Hepatitis C Action Plan. This will be the first such strategic plan in response to the hepatitis C epidemic by the South Australian government and will provide a much needed framework to identify hepatitis C priorities and co-ordinate service development across the state. We are of course hopeful that the SA government will commit to providing additional resources to the implementation of this Action Plan in due course. The SA Hepatitis C Action Plan will take some months to develop, and in the meantime, the Hepatitis C Council of SA released the SA Priorities for Action 2007 earlier this year, which was developed with the input of a wide range of hepatitis C sector stakeholders.

With an estimated 17,200 people in South Australia having been exposed to hep C, and a further 630 estimated new infections each year it is critical for our small organisation to work in

partnership with others to deliver hepatitis C education, information, support and referral services to the diversity of people affected by hepatitis C. We very much appreciate all the support from our partner organisations in working with us to provide high quality services to those 'with' and 'at risk' of hepatitis C in South Australia.

I would like to take this opportunity to thank all the staff, volunteers and Board of the Hepatitis C Council of SA for their support in assisting me to have a smooth transition into the Manager's role at the Council. I look forward to working with you all in what promises to be another busy year ahead.

**Kerry Paterson, Manager.**

*Staff say hello to the new 'personality'*



HCCSA Board (L-R): Kristy Schirmer, Carol Holly, Catherine Ferguson, Arieta Papadelos, Pamela Hansen, Kerry Paterson, Lisa Carter

In replacing Dan, I would like to welcome the new Manager, Kerry Paterson. For those of you who know Kerry there was no fuss or ado in this change of management for the Council. Kerry had started at the Council in the previous year as Coordinator of the Education Program, and had been Acting Manager for some months, prior to the position becoming vacant.

The role of Coordinator Education Program was subsequently filled by John McKiernan in June 2007. Welcome John.

There were also a number of changes on the HCCSA Board during this period. Many thanks to Barbara Williams, Peter Underwood, Nick Taylor, Thuy Huynh My Le and Enaam Oudih for their contributions to the Board, and welcome to new Board members, Pamela Hansen, Lisa Carter and Kristy Schirmer.

The Board is continually seeking ways to improve its governance of HCCSA and

government's commitment to the development of the SA Hepatitis C Action Plan.

This was a much anticipated announcement by the hepatitis C sector and the SA Hepatitis C Action Plan is expected to be completed by the end of 2007.

The Board has worked consistently throughout this year to raise the profile of hepatitis C on the political agenda, so that the South Australian government response is coordinated and funded appropriately to reflect the significant number of people affected by hepatitis C in this jurisdiction, and that services are available to meet their needs.

Many thanks to staff, volunteers, Board members and partner organisations of the Council who continue to work for recognition of hepatitis C as a significant public health issue in South Australia.

**Arieta Papadelos, Chairman**



## Gem Joins Polished Admin Team



Lynn

Megan

Judy (the gem)

### HCCSA Admin kept office and organisation running smoothly as a priceless volunteer joined the team...

Throughout the 2006/07 year the HCCSA Administration Team has persevered with its quest to keep our office running smoothly and with a minimum of fuss!!

Along with our workload, our team continues to grow. We have been fortunate to welcome a priceless volunteer, Judy, to our fold.

Judy has the incredible knack of 'just getting things done', and provides endless help to Megan and myself. Thank you Judy.

As well as the usual day to day stuff, like finance, legislative compliance etc, we have enjoyed a few highlights during the year:

### Member Services

We have enjoyed a substantial growth in membership, with our numbers swelling to well over 200. This was due to a successful membership drive. A strong membership base further strengthens the voice of our Council.

### Organisational Development

We are progressing towards service excellence accreditation, and continue with relevant policy development and occupational health and safety reviews.

One member of our team has completed training as an OHS&W representative and we continue to be supported by our trusty fire wardens and first aid officer. Our surprise fire and evacuation drills were always completed in record time and provide a bit of light entertainment for those around us!

HCCSA successfully applied to Donortec for software upgrades which provided us with the latest MS Office 2007 for all of our computers at a much reduced cost. A big thank you to Donortec for their support.

Our membership database and mailing lists have been transferred to a purpose built Access database, providing enhanced security for our membership and mailing details.

The database was very successfully designed and developed by our Access 'guru' Megan. Well done!

The Admin Team would like to thank our colleagues and clients for their continued support and encouragement in the ever evolving administration and organisational sphere of the Council.

#### Admin Team:

Judy Campbell  
Megan Collier  
Lynn Newman



## EDUCATION TEAM: Full Steam Ahead

### Dynamic & Creative Year

It has been a dynamic and creative year for the HCCSA Education Program area with a rich blend of health education presentations and health promotion projects. The Education team continued to focus on priority population groups identified in the HCCSA strategic directions. These include people who inject drugs, Aboriginal and Torres Strait Islanders, people from culturally and linguistically diverse backgrounds, people in custodial settings and young people.

### Partnership Successes

The development of strategic partnerships, which are integral in capacity building of workforce, has been a significant area of achievement over the past 12 months. In particular our work with the Department for Correctional Services and the SA Prison Health Services has resulted in more consistent opportunities for training and education with both prison staff and inmates.

Our work with the Aboriginal Health Council of SA, Aboriginal community controlled Health organisations and other Aboriginal and Torres Strait Islander community based agencies has further extended our understanding of issues affecting these populations and our ability to respond to the specific hepatitis C education needs of Aboriginal and Torres Strait Islander people in both rural and metropolitan regions.

A strengthening partnership with Drug and Alcohol Services SA (DASSA) has provided the Council with opportunities to tap into their existing worker education programs and to provide peer and other education services to DASSA clients within facilities such as Joslin, Warinilla and the Woolshed alcohol and other drug rehabilitation centres.

Education presentations were provided to a total of 1301 and included community members and workers from a range of our target groups. An additional 222 workers received hepatitis C related information via HeplinkSA forums, Conference and seminar presentations. During this period the education team has partnered with a number of agencies to run exciting community based health promotion projects.



## Working with Priority Populations

### Presentations

The education team provided 79 education presentations to 617 participants from HCCSA primary target groups:

- Aboriginal and Torres Strait Islanders: 2 sessions with 13 participants;
- CALD communities: 2 sessions with 19 participants;
- People who inject drugs and people at risk: 58 sessions with 429 participants;
- People in custodial settings: 15 sessions with 68 participants; and
- Youth: 1 session with 20 participants.

Peer education sessions accounted for 49 of the sessions provided for people who inject drugs and people at risk (Warinilla and Joslin accounted for 45). New peer education initiatives have also been established with Cadell Training Centre and Kuitpo Community.

Education presentations were provided on a regular basis to the following organisations:

Custodial settings: Magill Youth Training Centre; Cadell Prison and The Adelaide Women's Prison; and

Drug and Alcohol Community Rehabilitation Centres: Warinilla, Joslin, The Woolshed and Kuitpo Community.

### Health Promotion

#### Wodlittattoai Project

Salisbury Centacare, through their Wodlittattoai project worked in partnership with HCCSA to begin addressing hepatitis C issues in the Aboriginal communities of the northern Adelaide area. Since March 2007 Nicci Parkin has met with weekly with Aboriginal people living in the Gawler area to develop educational strategies for their peers.

Grants from the Commonwealth and Community Benefit SA were made available to employ a community artist to work with the group to develop an educational resource.

In May 2007, Lawrence Wilkes was contracted as the community artist to the project and has begun working with the group to develop a 'claymation' film based around the key message of 'it's good to yarn about hep C in our community'. Participants are making the clay figures for animation, developing scripts and refining the key messages.

The project is due for completion in November 2007 with the release and distribution of the film to occur shortly after.

### C Talk

The positive speakers program was run in partnership with Relationships Australia (SA) with a new 4-week training block between July and August. The training was accredited against the Certificate IV in Community Services Work unit of competency "Utilise specialist communication skills to build strong relationships". Of the 14 enrolments, 12 participants completed their assessments and graduated as 'positive speakers' with the program.



## Working with Workforce

A total of 50 education presentations were provided to 684 workers, 497 from Adelaide and 187 from rural South Australia. These presentations were provided to the following workforce groups:

- Workers providing services to Aboriginal and Torres Strait Islander communities: 3 sessions to 41 workers;
- Workers providing services to people who inject drugs and people at risk: 16 sessions to 185 workers;
- Workers in custodial settings: 6 sessions to 102 workers; General Practitioners: 7 sessions to 76 GPs;
- Other health and community workers: 11 sessions to 118 workers;
- Students: 5 sessions to 128 students in health promotion

Two sessions were also presented to 34 members of parliament. The Education Team also presented to 112 workers at three conferences

and seminar presentations. These included the DASSA Seminar Series presentation: The Hitchhikers' Guide to Hepatitis C (35 participants from drug and alcohol sectors); The National Midwives' Conference (70 participants from nursing and allied health backgrounds) and the Relationships Australia co-ordinated Nurses and Hepatitis C Seminar (7 nurses).

### Workforce Training Needs Assessment

This project was undertaken to assist the HCCSA Education Program to provide services in a more sustainable and strategic manner to the health workforce, who provide a range of services to the hepatitis C priority population groups. The ultimate aim of this project is to strengthen the capacity of these health workers to respond to hepatitis C and related issues within their various work settings.

The Education Program is now integrating the results of this Needs Assessment in the further development

of its education services for these workforces. The full report can be viewed at [www.hepccouncilsa.asn.au/reports.html](http://www.hepccouncilsa.asn.au/reports.html).

### HeplinkSA

Initiated early in 2006, HeplinkSA was established with the intention of building a statewide network of South Australian healthcare providers with an interest in hepatitis C for the purpose of information exchange and support. HeplinkSA operates an e-list for sharing information on hepatitis C resources, research, notice of events & training, sector jobs, and to answer members' questions related to hep C. During this period the education team facilitated three HeplinkSA forums in July, October, and March introducing videoconferencing links to forums for the Riverland, Port Lincoln, Mt Gambier and Whyalla. 110 rural and metropolitan based health and community workers participated at these forums.

## Planning Future Projects

### Chopped Liver Tour

The HCCSA education team in conjunction with agency partners: The Aboriginal Health Council of SA, Nunkuwarrin Yunti, Salisbury Centacare, Southern Adelaide Health Service, Department for Correctional Services, Kurruru Indigenous Youth Performing Arts, Aboriginal Prisoners and Offenders Support Service (APOSS), Aboriginal Drug and Alcohol Service and the Ilbjerri Aboriginal and Torres Strait Islander Theatre Cooperative are currently planning a South Australian tour of the play *Chopped Liver*. This 'blak' comedy about hepatitis C written by Kamarra Bell-Wykes has recently completed a successful tour of Victoria. Currently thirteen performances are scheduled for Adelaide and regional South Australia commencing on 27 September 2007.

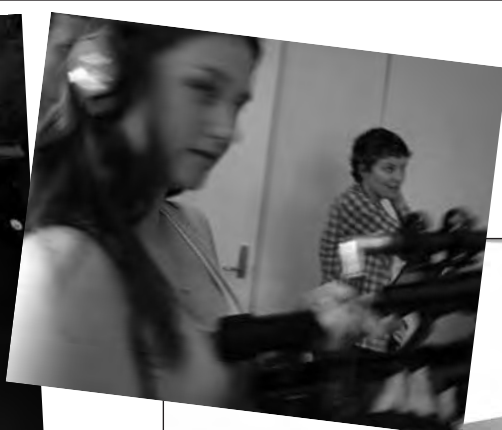
### Drumming

This project is an initiative of the HCCSA education team, the Peace Multicultural Services (Relationships Australia SA), and the Vietnamese Community of SA (VNCASA). Planning and discussion for this project commenced in November 2006. The project aims to increase awareness of hepatitis C across a number of culturally and linguistically diverse communities in Adelaide by bringing together multiple communities for a series of drumming workshops. These drumming workshops will be facilitated by Musical Director Robert Petchell and will culminate in a community performance in Hepatitis C Awareness Week in May 2007.

### Youth Reach Youth

The Hepatitis C Council of SA and the YAC-RAP Youth Team in conjunction with Adelaide Hills Community Health Service are developing an exciting

(continue next page)



In the 11 months since graduation, speakers have attended 38 engagements, including 16 for community education, 30 for workforce education, and 2 seminar presentations. Evaluations from education session participants highlighted the value of the positive speaker as an integral part of hep C education:

*"It was very useful hearing it from a personal perspective; it gave me more knowledge"*

*"It normalized the stigma surrounding the condition"*

*"It makes it real and provides info on living with the virus"*

*"It put a face to the virus"*

Speakers also commented on the value of the program for themselves; in particular, meeting with other speakers, feeling more confident generally and acting positively and politically by sharing their stories to help others learn and understand.

## Rural Action on Hepatitis C Project

The Getting It Together (GIT) project was established in April 2005 for people with hepatitis C in rural communities with the aim of developing and strengthening connections between people, and in increasing local peer

support activity.

During 2005 - 2006 a core group of 4 people from rural SA came together for a series of five peer facilitated weekends. These digital stories articulated the rich complexities of the participants' experiences.

Some of the themes emerging from the stories included: the shock associated with diagnosis, the worry and fear associated with an unsupported diagnosis, stigma associated with being labelled as an 'injecting drug user', isolation from family and community, the importance of friends and supportive agencies, the challenges associated with treatment and the inequities of the provision of health services. These stories continue to be used in HCCSA education sessions and can be viewed at: [www.hepccouncils.asn.au/dsmenu.html](http://www.hepccouncils.asn.au/dsmenu.html).

### GIT Phone line

The GIT project also provided peer support to people in rural communities by phone. In February 2006 'GIT Linked Up' was created to provide monthly phone link ups and they have been facilitated by GIT network members and HCCSA Telephone Information and Support Line workers. A number of new people have engaged with HCCSA via these link ups and strategies continue to be explored for maximising participant numbers.



Thank you to GIT Community Workers Michelle Morrison and Lyn Green and GIT Linked Up Facilitators: Karen Pater, Robbie Noakes, Lyn Green and Will Lulham.

## Other Activities

### Croc Festival 2006

In partnership with Pika Wiya Aboriginal Health Service in Port Augusta as well as a diverse range of other health and community based agencies, the HCCSA Education Team co-ordinated an interactive information stall for the 2006 Croc Festival for the 3rd year running. The stall attracted approximately 200 primary and high school students where we promoted basic messages on blood awareness and safe tattooing. HCCSA's blood awareness messages were picked up by the popular school television program 'Behind the News' with a brief interview recorded with a HCCSA team educator.





## EDUCATION: Planning Future Projects

(continued from page 3)

health promotion initiative using a peer-developed resource approach.

Members of the YAC-RAP team are working with Sonja Vivienne, an independent filmmaker and HCCSA education team to create an educational film for use in schools and youth agencies, which promotes harm reduction messages for young people and links them to the appropriate agencies regarding hepatitis C awareness and issues of concern to young people.

This film will provide a non-threatening, engaging, and locally relevant way to provide the key messages that young people need to know.

Accompanying the film will be:

- an easy-to-use resource for facilitators and teachers that prompts useful discussion points
- links to more information and contacts for key agencies
- a take-away handout for distribution that reinforces the key messages and contact information

We hope to launch the film and make it available for distribution early in 2008.

### Investigating Narrative Technologies

HCCSA educators have been working with the 'C Stories' digital storytelling initiative using PhotoStory 3.

Using this approach has enabled community to 'capture' their hep C stories for others and at the same time keep their anonymity.

HCCSA explored how else can we use technology to tell hep C stories, and worked in partnership with Relationships Australia (SA) to further investigate the educational uses of making and sharing of storytelling.

The project has received a work-based learning grant from the Flexible Learning Framework through Learnscope SA to scope and evaluate available digital storytelling programs, quality storytelling processes, ways in which to manage and share stories, and guidelines for confidentiality.

A set of 'tools' for remote hepatitis C service providers like rural health care workers, community workers on the APY lands, and anyone who needs to understand more about living with hepatitis C from a personal perspective, will be developed to use with their communities and clients to engage and educate learners around the issues and experiences of hepatitis C.

The pilot project, due for completion in November 2007, will inform further developments.

#### Education Team:

John McKiernan (Coordinator)  
Nicci Parkin (Educator)  
Leslie Wightman (Educator)

## INFOLINE: Beautiful Numbers Calls top 1000

### Infoline makes it into prison

In July 2006 the Hepatitis C Council of SA was included on the prison information service. These are common access numbers which allow prisoners to make free calls to appropriate designated services.

Although the majority of calls are accidental, they do provide an opportunity to impart brief messages about hepatitis C. Accidental calls that did not discuss hep C are excluded from data analysis.

### Volunteer Hrs Up

As a result of our comprehensive volunteer training and support program, there has been an increase in volunteer hours on the info & support line.

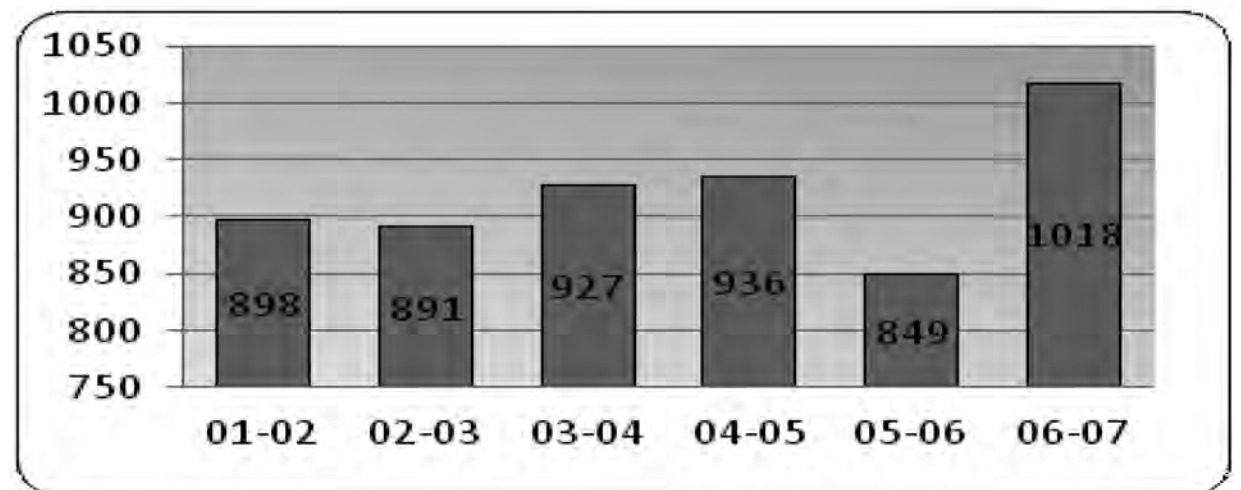
Over the year volunteers worked 1,443 hours on phone shifts and spent over 200 hours in ongoing training. This represents a significant personal and collective volunteer effort and as well as a significant time and resource commitment from the Council.

Our sincere thanks go to Fred, Lyn, Will, Judy, Anne, Debra and Michele for their dedicated work over the last year.

### If You Didn't Already Know...

The Hep C Info and Support Line is a state-wide, confidential telephone information, support and referral service, operating between 9-5 Mon-Fri. The line is staffed by a full-time coordinator and a team of dedicated volunteers.

The role of the Information and Support Line is to provide clients with high quality, accurate and up-to-date information on hepatitis C and related issues. We aim for clients to be able to make their own decisions on health issues with all the facts in hand. Although basic counselling can be provided through our Info and Support Line, it is not a counselling service. Clients requiring counselling are referred to MOSAIC (free counselling for people affected by HIV or hepatitis C).



### It's a Record!

In the last financial year the Information and Support Line received a record breaking 1,018 requests for information. Of these 462 were contacting us for the first time.

This is a significant increase on last year. Calls ranged in duration from a few minutes to over an hour in length.

Although the majority of clients (918) used the phone to access information, 21 choose to make contact via email or letter.

Face to face information sessions were also available to clients who required more detailed information or who wished to come with a friend or support person. Sixty-nine clients availed themselves of this service.

**Beyond Call of Duty:** Infoline Coordinator, Deborah Warneke-Arnold, out spruiking on the streets during Awareness Week. ▼



The bulk of contacts continue to come from the metro area 836 (82%) and 161 (15%) from rural South Australia. The remaining 17 were from interstate and 4 from overseas.

Clients most commonly made contact to gain detailed information on testing and treatment, clarify transmission risks and access comprehensive information post diagnosis (see graph below).

However, information requested was extremely diverse, ranging from protocols re blood exposures to liver transplant assessment to legal issues.

Many contacts (328) were followed up with posted written information targeted towards clients' individual needs. Information requests regarding hepatitis B are also increasing and we foresee the gap between need and available resources growing in this area.

### A Hub

We are not just an information service. The Council is a hub to connect clients to other services. Four hundred and seventy nine people were referred to services outside the Council.

Although most referrals provided were related to hepatitis, clients were also appropriately referred to many other services including, financial

*"This is the most information anyone has ever given me over the last 10 years."*

*"You're the first person I've spoken to that's made any sense."*

*"The information given was comforting; the caring non-judgemental attitude makes it easier to make contact when feeling down."*

### Calming the C

Calming the C is a support group facilitated by the Council to provide opportunities for people to meet others, share experiences and gain support. The group is very friendly and welcoming of new people.

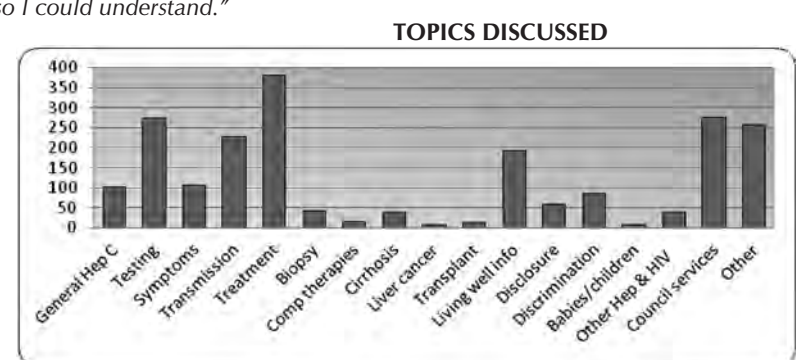
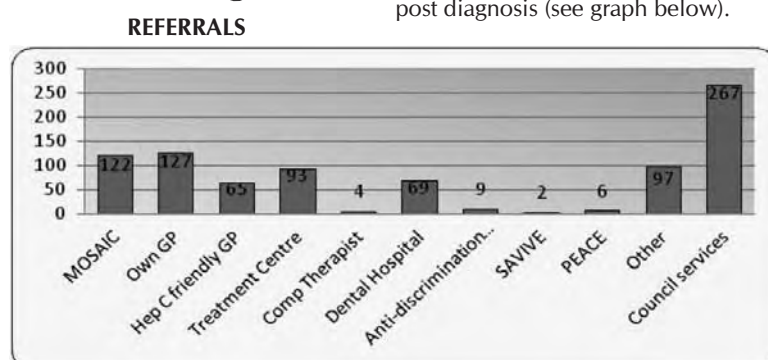
Calming the C also provides an opportunity for positive role modelling from peers. The group is mainly transient but with many long-term members attending several times a year. People frequently come for several months, have their current need met and move on.

Some friendships have also developed and support networks formed outside of the group. People attending Calming the C report a greater understanding of hep C and feel better able to manage symptoms and side effects as a result of attending the group.

A highlight of the year was a special presentation by Max Hopwood, from the National Centre of HIV Social Research, who presented his research into the experiences of receiving interferon-based treatment for hepatitis C infection.

Calming the C meets every second Tuesday between 12.30 and 2.30 pm at the Council and shares a light lunch, no RSVP needed.

**Information & Support Line Team:**  
Fred Robertson (Debrief Facilitator)  
Deborah Warneke-Arnold (Coordinator)





## INFO-RESOURCES: Lunch, Bus, Mascot - A Heady, Hectic Year

### Highlights

Awareness Week was the highlight of 2006-07 for the Information and Resources program. Guests to the SA Launch were ferried to the Council in a bus carrying banners reminding the community that five busloads of Australians were exposed to hepatitis C every week.

The team spirit and enthusiasm shown by staff and volunteers in the preparations and during the week epitomises the best of the Council.

Our new Council mascot, O'liver the friendly giant liver, made an impact in Rundle Mall, the Botanic Gardens and down shopping strips in Semaphore and Mount Barker. O'liver is booked for gigs for the Riverland and Paskeville (Yorke Peninsula) Field Days in September 2007.

A close second in the highlights line up is the volunteers' lunch during National Volunteers Week in May. This was jointly organised by Info-Resources and



Infoline and warmly supported by all program areas. The office was closed for a couple of hours and a beautiful table laid out for the 14 volunteers who were then served by staff with lunch prepared by staff.

The Volunteer Program was given a boost when the Resource Room moved from the basement to the ground floor providing more space for the resource distribution workers and better interaction between volunteers and paid staff.



Other 2006-07 achievements included the continued improvement of the Community News, the production of video interviews, and the completion of the first ever stocktake of library titles and changeover of its loan recording system to an electronic scanning system.

Last but not least, the stocks and orders database was a major undertaking which, when completed, proved very useful.



### New Database

The setting up of an orders and stock tracking database to replace the old spreadsheet was a big challenge. It was required to meet the desperate need for a coherent system for recording the whole distribution process.

The database tracks orders, distribution and stock levels besides storing customer and supplier details.

It also allows for better planning of stock replacement and the identification of client preferences. The detailed data presented in this report would have been impossible without such a system.

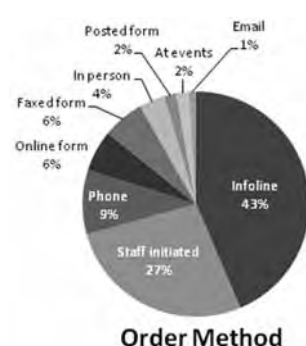
Because funds were not available to engage a database consultant for this project, the database is not perfect and there are still adjustments and much fine-tuning to be made. However, on the whole, the system is running smoothly.

### More people ordering online

Online ordering picked up although a large number of our orders (43% - 250 out of 573) still came from individuals via the information and support line.

The majority of items were however, distributed through orders made by organisations or initiated by Council staff. The latter, usually for projects, workshops, information stalls and other community distribution such as Awareness Week, accounted for 155 orders.

Fifty-three orders were made via telephone (not as an outcome of an infoline call) and six came through email.



Thirty-four orders were made online – the same number as that received via fax. Ten orders were received at events and ten through forms posted via snail mail.

### Resource Distribution - How many & to whom?

In 2006-07, we distributed 75,924 resource items to 167 organisations and 240 individuals. In all, we processed 573 orders.

We sent 5771 items to indigenous organisations, 2653 to youth organisations, 348 to other culture/ethnic specific organisations.

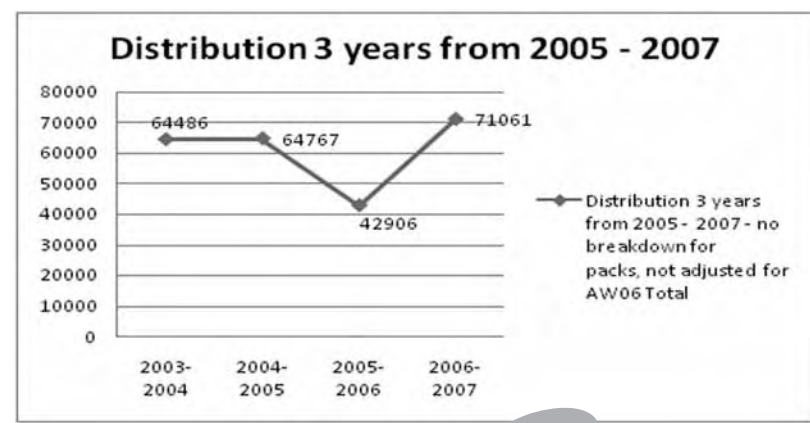
The bulk of our resources (59,489 out of 75,924) were sent to organisations, highlighting the importance of our work with partner organisations in reaching the community.

About 43% of items went directly to individuals. Metropolitan areas received 59,515 and rural destinations 13,469.

Drug and Alcohol services received 11,222 items. Distribution to Indigenous organisations saw a drop of about 13.5 per cent from last year's 6639 to 5771.

#### Resource Drops

Resource drops increased in 2006-07. Three drops were made to: the North-eastern suburbs, the Western suburbs and the Port Adelaide area, reaching 18 organisations in all. This activity is run by volunteers with minimal supervision by the Coordinator of Information and Resources.



◀ Fred Robertson and Megan Collier pumping up those balloons at Semaphore's Man Alive!



### Stalls, Displays and Walkabouts

We had information stalls at four events including Man Alive!, the Multicultural Festival, Picnic in the Park, the Homeless Health and Housing Expo, and Moblong Men's Health Day.

Items distributed at stalls and walkabouts included balloons, paper

planes and badges with our messages and contact information.

Our big, friendly mascot, O'liver, did some walkabouts at Man Alive! and the Multicultural Festival.

During Awareness Week we had a nine-day window display at Radio Adelaide and facilitated 12 displays by other organisation.

Due to the volume of tasks involved in organising information stalls, a part-time worker was recruited to identify

opportunities, work out rosters and organise stall registrations and set ups.

There will be a training workshop for information stall volunteers in early July 2007.

### Comments

The overwhelming majority of feedback we received was positive, with compliments on prompt service and easy to understand information. Examples include:

*"Information is informative and helpful for staff and patients. Very easy to understand..."*

*"Thank you! We got the posters and pamphlets the very next day. If I ever need any more I'll definitely call again."*

*"Our clients find this information very useful."*

*"They go very quickly from the rack – so must be useful."*

We received one negative feedback from a person who found a particular pamphlet "depressing".



# Team Reports

## Publications - Going from Strength to Strength

The Information and Resources program worked closely with DASSA and SAVIVE to produce a set of resources for people who inject drugs and have hepatitis C, to inform them of the availability of treatment.

Many people who inject drugs either believe they do not qualify for treatment or have difficulty getting referrals.

The resources – comprising two posters, a discreetly sized brochure and a worker's handbook – inform injecting drug users of their eligibility for treatment and how they can access help if their doctors would not refer them. They will be available early in the next financial year.

New and revised publications included *Eat Well*, *Hep C is not an STI*, *Information for Family and Friends*, *Women Pregnancy and Babies*, *Dental Care* and *Hepatitis A B C?* Work is currently in progress on a factsheet about liver transplant.

A South Australian edition of the ACT AIDS and Hepatitis Council's booklet *Pregnancy Birth and Beyond* was printed with permission from the ACT

Council.

We were also able to negotiate with the Hepatitis C Council of Victoria for a South Australian edition of their new comic *Tattoos and Body Art in Prisons*. Distribution will be undertaken with the support of the Department of Correctional Services.

Another four outstanding issues of the Hep C Community News were produced this year, the most entertaining being the issue on Hepatitis C and the media. The magazine now has a small team of regular contributors writing articles on a variety of topics.

Our Publications Officer continues to provide much appreciated service to other program areas – in particular, the education program – producing high quality flyers, brochures, posters and storyboards to go with their projects.

The Publications Officer also filmed, edited and created DVDs and YouTube videos of interviews with researchers Lisa Maher and Max Hopwood.

Cartoons by Publications Officer,  
James Morrison



## Web Work

Updating and maintenance of the website continues. During the year, the site was used effectively to:

- make resources available to workshop participants e.g. forum presentations and special resources for nurses or GPs who attended workshops run by our educators,
- provide relevant information to potential job applicants,
- provide an alternative way for people to order resources or make enquiries,
- receive registration for training programs, etc

Record of visitors to the website peaked in October around Awareness Week, and dipped in December. (See graph.) This was due not only to the year end slow-down, but also to a web server problem resulting in a gap in the records of about ten days during that period.

Discussions were held with all program areas on their respective requirements in a redesigned site. A report was made based on the outcomes of these discussions, exploring different technical options for the site. We look forward to embarking on the rebuilding next year.



I-R volunteers' new Resource Room

## Volunteer Contribution

Volunteers contributed over 1423.7 hours in this financial year.

In all, 16 individuals volunteered with an average of five persons coming in each week.

Their contribution translates roughly to a 0.8 FTE position. Our information and resources team reflect to an extent, the diversity of the Australian community with volunteers from Malaysian, Vietnamese, Chinese, English and Australian-born backgrounds.

Volunteers work in resource distribution, on information stalls, in the library and on website redevelopment.

Two volunteers have also been helping with translation of resources. Volunteers who staff information stalls often also work on weekends. In addition, our volunteers carry out resource drops to community and health centres.

The Information and Resources program achievements were possible only with the work of these committed volunteers and we would like to record our heartfelt thanks to them.



Librarian Joy Sims

## Library

The library upgrade had progressed smoothly with an additional part-time worker recruited to maintain the catalogue, place orders and carry out other maintenance work.

The first ever stock-take in the library's five year existence concluded with a modest 35 missing titles out of a total of over 600. All loans are now being processed electronically.

The public access computer in the library has been secured after a laptop was stolen from the premises and there are plans to secure the audio visual collection as well. A promotion of our library to eight metropolitan council libraries was carried out during Awareness Week 2006.

### Information & Resources Team:

Judy Campbell (Library Assistant)  
Lyn Green (InfoStall Organiser)  
Cecilia Lim (Coordinator)  
James Morrison (Publications Officer)  
Joy Sims (Librarian)

### Volunteers:

**Resources** - Bee, Claire, Danielle, Dean, Khanh, Li Xue, Lyn, Maggie, My Phuong, Phil, Shaun, Thuy, Zac  
**Infostalls** - Adil, Fred, Lyn, Will  
**Library** - Anne, Judy  
**Web & IT** - Bryan

## Treasurer's Report

Total income from Grants in the income and expenditure statement is \$677,145.

This is the net result of the twelve months recurrent funding for the financial year of \$445,740, funding for the Rural Program for twelve months of \$110,557, funding from the Commonwealth for the Education Program Co-ordinator of \$61,325 and Other Grants of \$59,523.

Rural Program income includes \$18,440 for extension of the program known as the "Getting it Together Project".

Awareness Week income of \$33,574 is Grant funds received from the Commonwealth specifically for Awareness Week.

The Grant income reflected on the income and expenditure statement for "Other Grants" reflects what has actually been spent during the 2006/07 financial year, not what was actually received from the Commonwealth Government.

There are some Grant funds related to Rural and other one-off projects which have been carried forward into the next financial year (\$150,487) and these are shown in "Grants in Advance" under Current Liabilities on the Balance sheet.

Other sources of income for the year were:

Interest - \$15,720, donations - \$429, memberships - \$86, positive speaker fee \$282, Reimbursements income \$17,644 and sundry income of \$5,117.

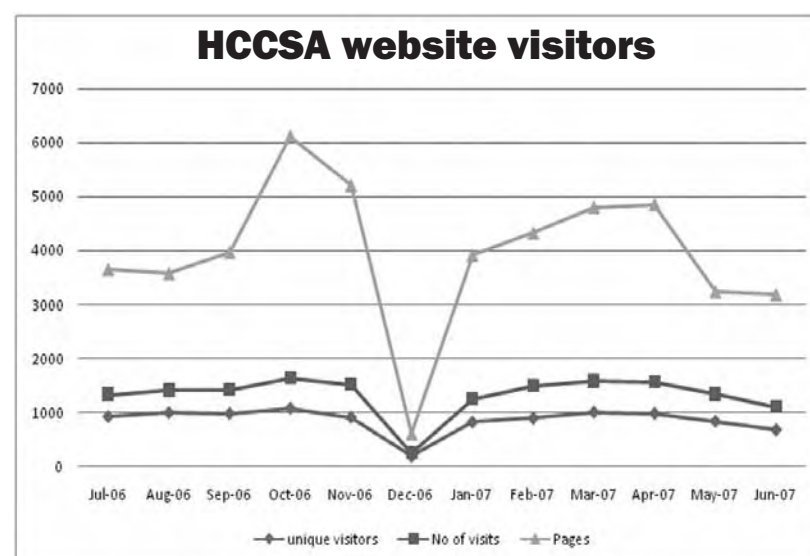
Reimbursements Income of \$17,644 is mainly internal income recovered from recharging Administration costs to Programs. Sundry income comes from Sponsorship \$909, hiring out of the training room \$1,916 and profit on disposal of a motor vehicle \$2,292.

The total income for the year was \$749,997, which is \$54,964 greater than the previous year.

Total expenditure for the year was \$749,622, which is an increase on the previous year of \$62,421. The major expense was the salaries, wages and oncosts for staff, totalling \$457,415 and rent and outgoing on the premises of \$69,781.

Total administration costs were \$6,210 above the previous year. Rent and outgoings was up \$8k, Computer & IT costs up \$4k and Depreciation expenditure up \$19k, due to some asset writeoffs. This was partly offset by lower expenditure on Advertising \$5k, Audit and book keeping expenses \$3k, meeting costs

Prepared by **Not For Profit Accounting Specialist**. Treasurer's position vacant at time of Annual Report.





## Peter Hall CHARTERED ACCOUNTANTS

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Adelaide SA 5000  
ABN 84 475 066 595  
08 8231 6326  
08 8231 0285  
office@phall.com.au

Partner  
Peter Hall  
Chartered Accountant FCA

Partner  
Matthew Rosenberg  
Affiliate ICAA PNA FTIA

### INDEPENDENT AUDITOR'S REPORT

#### Hepatitis C Council of South Australia Inc

We have audited the accompanying financial report of the **Hepatitis C Council of South Australia Inc**, which comprises the Balance Sheet as at 30 June 2007, and the Income and Expenditure Statement for the year then ended, a summary of significant accounting policies and other explanatory notes.

The **Hepatitis C Council of South Australia Inc** are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations). This responsibility includes designing, implementing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

#### Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on my audit. We conducted my audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion of the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the **Hepatitis C Council of South Australia Inc**, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for my audit opinion.

#### Auditor's Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of the **Hepatitis C Council of South Australia Inc** as of 30 June 2007, and of its financial performance for the year then ended in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations).

  
Peter Hall - Chartered Accountants

Dated 17<sup>th</sup> September 2007

### HEPATITIS C COUNCIL OF SOUTH AUSTRALIA INC FINANCIAL REPORT FOR THE YEAR ENDED 30 JUNE 2007. BOARD REPORT

The Board members submit the financial report of the Hepatitis C Council of South Australia Inc for the financial year ended 30 June 2007.

The name of the Board members at the date of this report are: Arieta Papadelos, Catherine Freguson, Carol Holly, Lisa Carter, Anthea Krieg, Kristy Schirmer, Pamela Hansen

In accordance with Section 35(5) of the Associations Incorporations Act 1985, the Board of the Hepatitis C Council of South Australia Inc hereby states that during the financial year ended 30 June 2007.

- (a) (i) No officer of the association;
- (ii) No firm of which the officer is a member;
- (iii) No body corporate in which an officer has a substantial financial interest;
- Has received or become entitled to receive a benefit as a result of a contract between the officer, firm or body corporate and the association.
- (b) No officer of the association has received directly or indirectly from the association any payment or other benefit of a pecuniary value.

This report is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:

  
BOARD MEMBER

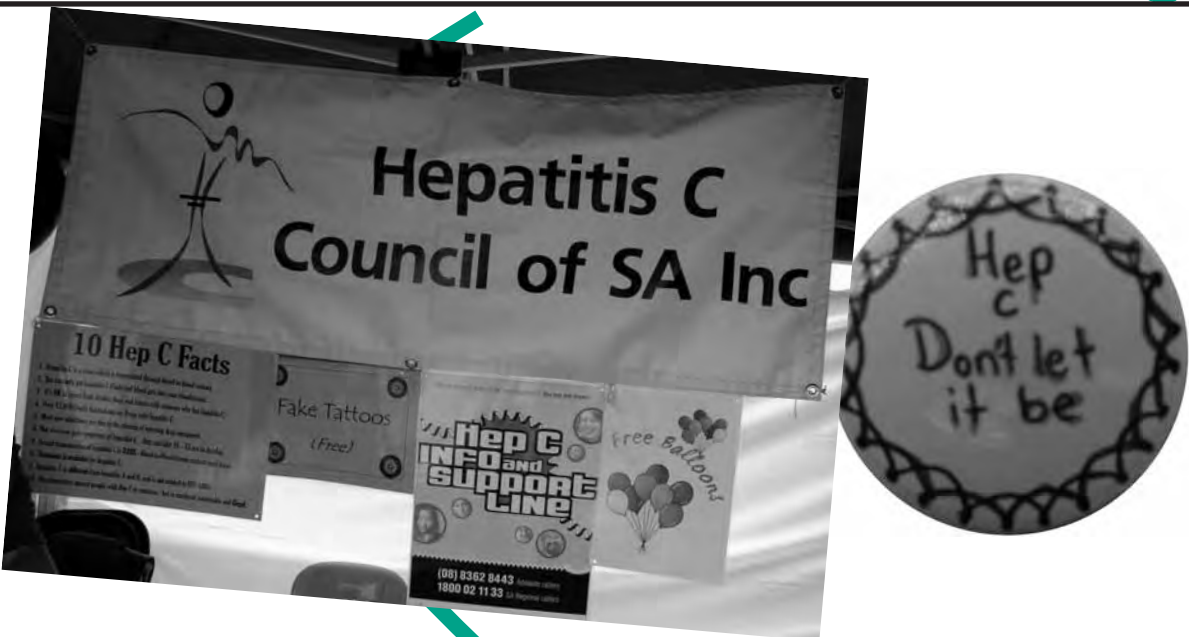
  
BOARD MEMBER

Dated this 17 day of September 2007

HEPATITIS C COUNCIL OF SOUTH AUSTRALIA INC			
INCOME & EXPENDITURE STATEMENT FOR THE YEAR ENDED 30TH JUNE 2007			
2006 (\$)			2007 (\$)
	INCOME		
435,185	Grants Recurrent		537,857
157,089	Other Grants		139,288
439	Donations		429
13,426	Interest Received		15,720
-	Awareness Day Income		33,574
537	Membership		86
568	Positive Speaker Fee		282
80,534	Project Income		-
509	Reimbursements		17,644
4,742	Sundry Income		5,117
2,004	Provision Asset Replacement, Rent & Relocation		-
695,033			749,997
	LESS EXPENSES		
	Administration		
9,052	Advertising	4,080	
3,610	Audit Fees	2,004	
1,180	Bank Charges	1,128	
10,868	Book Keeping	9,043	
4,247	Meetings Expenses	1,827	
1,818	Computer Consumables	3,238	
3,715	Consultants	600	
15,640	Depreciation	34,768	
3,887	Equipment Purchased < \$500	209	
5,595	Information Technology Support	8,263	
2,500	Insurance	3,000	
2,120	Memberships & Fees	1,133	
7,932	Motor Vehicle Running Costs	6,745	
1,309	Office Maintenance & Repairs	1,759	
6,429	Postage & Freight	6,012	
61,984	Premises Rent and On Costs	69,781	
9,720	Printing	9,629	
1,295	Security	1,048	
1,746	Staff Amenities	1,928	
7,197	Staff Training	1,610	
6,997	Stationery	4,289	
4,216	Sundries	7,098	
13,637	Telephone	15,297	
6,921	Travel & Accommodation	5,336	
193,615	TOTAL ADMINISTRATION	199,825	
	HEPATITIS C COUNCIL OF SOUTH AUSTRALIA INC		
	INCOME & EXPENDITURE STATEMENT FOR THE YEAR ENDED 30TH JUNE 2007		
2006 (\$)		2007 (\$)	
	Employment Expenses		
334,924	Wages	317,054	
5,974	Other Wage Costs	1,454	
28,581	Superannuation	28,363	
7,347	WorkCover	6,717	
9,427	Provisions for Staff Entitlements	55,937	
386,253	TOTAL EMPLOYMENT EXPENSES	409,525	
-	Program Expenses	47,086	
-		47,086	
	Rural Program		
56,609	Salary & Wages	47,890	
21,718	Other Expenses	44,265	
78,327		92,155	
	Indigenous Project		
-	Program Expenses	-	
	Mosaic Project		
5,356	Artist Fees	-	
97	Materials	-	
21,321	Other	-	
570	Scholarship	-	
27,344		-	
	Resource Collection		
1,662	Library	1,031	
1,662		1,031	
107,333	TOTAL PROGRAM EXPENSES	140,272	
687,201	TOTAL EXPENDITURE		749,622
7,832	NET SURPLUS (DEFICIT) FOR THE YEAR		375



HEPATITIS C COUNCIL OF SOUTH AUSTRALIA INC			
BALANCE SHEET			
FOR THE YEAR ENDED 30TH JUNE 2007			
2006			2007
\$			\$
ACCUMULATED FUNDS			
68,931	Opening Balance		76,763.00
7,832	Net Surplus/(Deficit) for the Year		375.00
76,763	TOTAL FUNDS		77,138.00
Represented by:-			
ASSETS			
Current Assets			
(16822)	Cash at Bank - Current Account	(12091)	
323,198	Investment - ANZ V2 Account	343,536	
-	Gift Fund Account	40	
250	Petty Cash	250	
677	Receivables	990	
4,417	Prepayment	4,942	
3,619	Accrued Income	-	
315,339			337,667
Non-Current Assets			
92,931	Plant & Equipment - at cost	76,350	
49,448	Less Accumulated Depreciation	49,483	26,867
14,193	Motor Vehicle	-	
7,988	Less Accumulated Depreciation	-	-
365,027	TOTAL ASSETS		364,534
CURRENT LIABILITIES			
11,511	Creditors	8,126	
19,457	Employee Entitlements	40,882	
212,178	Grants in Advance	150,487	
21,470	Net GST Payable	8,751	
264,616			208,246
NON-CURRENT LIABILITIES			
12,948	Provision for Long Service Leave	31,565	
8,000	Provision for Redundancy (Employees)	39,885	
2,700	Provision for Asset Replacement	7,700	
23,648			79,150
288,264	TOTAL LIABILITIES		287,396
76,763	NET ASSETS		77,138



HEPATITIS C COUNCIL OF SOUTH AUSTRALIA INC.  
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 1: Summary of Significant Accounting Policies

The Association is not a reporting entity because in the Council's opinion, there is unlikely to exist users who are unable to command the preparation of reports tailored so as to satisfy specifically all of their information needs and these Financial Statements are therefore "Special Purpose Financial Reports" that have been prepared solely to fulfil the requirements of the constitution of the Association.

The Association has applied the provisions of Miscellaneous Professional Statement APS 1 "Conformity with Statements of Accounting Concepts and Accounting Standards" relevant to Special Purpose Financial Reports. On this basis no Accounting Standards are applicable. Accounting Standards have only been applied to the extent that they coincide with the accounting policies set out below.

(a) Basis of Accounting

The accounts have been prepared on the basis of historical costs and except where stated do not take into account current valuations of noncurrent assets.

(b) Non-Current Assets

All assets held by the Association with an original cost exceeding \$500 have been capitalised.

(c) Depreciation of Plant, Equipment and Buildings.

Depreciation is calculated on a diminishing value basis so as to write off the cost of each depreciable non-current asset over its expected useful life.

(d) Income Tax

The Association is a non-profit organisation and is exempt from income tax pursuant to Section 23(ea) of the Income Tax Assessment Act.